

## Meter Reading

The City of Piqua is committed to providing you with the best service possible. The new meters and meter reading system will allow us to continue our reliable service to you by providing timely monthly readings. If you have any questions or would like additional information on our new metering system please contact our customer service representative at 937-778-2000 weekdays between 8 a.m. and 5 p.m.

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Your assistance in obtaining regular meter readings can save you money. Regular readings of your meter are one of the ways of detecting problems that could result in high bills. If you are not home on the scheduled reading date, and your meter is located inside your home or not accessible to our employees you may do one of the following:

Return the card the meter reader left to the Utility Billing Office

Provide the Utility Billing Office with a key to be able to obtain future meter readings

Use the City's [EGOV Services](#) website to enter your readings

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Currently all City of Piqua water meters are state-of-the-art, fully automated meters eliminating the need for the meter readers to visit your property monthly to collect a water meter reading.

We are currently in the process of automating our electric meters in the same system. The meter readers will still be coming to your property each month to read your electric meter. If they can't gain access to your meter, please provide our office with a meter reading for your next meter reading.

**\*\*\*Meter readers and our service techs may still need access to your meters at times.\*\*\***